



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

25-JUL-2001

Ord. or
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Reference No.

749119

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2B3HD46T2VH572269	DODGE	INTREPID	1997	
Purchase Date 01-MAR-1997	Dealer's Name _____	Engine Size (CID/CC/L) 3.3	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09117000	Part Name(s) LIGHTING:SWITCH:MULTI-FUNCTION SWITCH:TURN SIGNAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) 24-JUL-2001 100500 Mileage at Failure(s) 50	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☒ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MULTI FUNCTION SWITCH LOCATED ON LEFT SIDE OF STEERING COLLAR THAT CONTROLS TURN SIGNALS, HIGH/LOW BEAM SELECTION, AND WIPER BLADES HAS FAILED FOR THE THIRD TIME. THE ORIGINAL SWITCH WAS REPLACED BY THE DEALER AT A COST OF 197.00 DOLLARS ON 21 JAN 2000. 14 MONTHS LATER THE SWITCH FAILED AGAIN, PART REPLACED ON 6 MARCH 2001 AT A COST OF 228.00 DOLLARS WITH ANOTHER SERVICE CENTER. 16 MONTHS LATER, AGAIN THE SWITCH HAS FAILED-AWAITING REPAIR. THESE SWITCH FAILURES RESULT IN A SMOLDERING FIRE INSIDE THE STEERING COLUMN RESULTING IN SMOKE RISING FROM THE LEFT SIDE OF THE STEERING COLUMN. THIS IS A SERIOUS SAFETY HAZARD. FAILURE CAUSES HEADLIGHTS TO INTERMITTANTLY GO OUT DURING NIGHT DRIVING, TURN SIGNALS FAIL TO WORK, AND WIPER BLADES ARE INOPERABLE. TO PRECLUDE COMPLET

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.