

U.S. Department  
of TransportationNational Highway  
Traffic Safety  
Administration

Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

19-JUL-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

748781

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

## VEHICLE INFORMATION

|   |   |  |   |   |   |  |
|---|---|--|---|---|---|--|
| Vehicle Ident. No. (VIN)<br><small>(Location at bottom of<br/>and/or above dashboard)</small> | Vehicle Make  | Vehicle Model  | Vehicle Year  | Current Odometer Reading  |   |  |
| 1B4HS28Y5WF224323   | DODGE TRUCK   | DURANGO  | 1998  |   |   |  |
| Purchase Date<br>01-MAY-1999  | Dealer's Name _____   | Engine Size<br>(CID/CC/L) 313  | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input type="checkbox"/> Fuel Injectio |   |   |  |
| <input type="checkbox"/> New <input checked="" type="checkbox"/> Used                         | City _____ State _____ Zip Code _____   | No Cylinders _____   |   |   |   |  |
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic    | Antilock Brakes<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No  | Drive Train<br><input type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input checked="" type="checkbox"/> 4-Wheel | Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ | Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input checked="" type="checkbox"/> Other _____ |

## FAILED COMPONENT(S)/PART(S) INFORMATION

|   |  |  |  |
|---|--|--|--|
| Component<br>06212000<br>06300000<br>06124000 | Part Name(s)<br>FUEL:CARBURETOR:UNKNOWN TYPE:MANIFOLD:INTAKE<br>FUEL:FUEL INJECTION SYSTEM<br>FUEL:FUEL EMISSION CONTROL:VALVE | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part's<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure<br>6                            | Date(s) of Failure(s) 24-MAY-1999<br>Mileage at Failure(s) 21504   | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No   | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No               |

## APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|   |   |                                |                           |                          |   |
|---|---|--------------------------------|---------------------------|--------------------------|---|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br>0 | Number of Fatalities<br>0 | Estimated Property Damag | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|---|---|--------------------------------|---------------------------|--------------------------|---|

## NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

INTAKE MANIFOLD RESEALED, INTAKE & PLENUM GASKET REPLACED, INTAKE & PAN & O-RING REPLACED, INTAKE RESEALED & PCV VALVE REPLACED, MANIFOLD & INTAKE REPLACED, ROD BEARINGS & VALVE GUIDE SEALS & #4 SPARK PLUG & INTAKE REPLACED. PURCHASED AS TRADE-IN AT FORD DEALER 21504 MILES. PROBLEMS BEGAN 2-3 WKS AFTER PURCHASE. PREVIOUS/ORIGINAL OWNER HAD SIMILAR SERVICE PERFORMED (TSB PERFORMED 4/05/99). PROBLEM IS NOT RESOLVED. WARRANTY HAS EXPIRED. DEALERSHIP REFUSES TO REPAIR AS PRE-EXISTING PROBLEM UNDER WARRANTY OR AT THEIR COST. DEALERSHIP NEVER DETERMINED EXACT CAUSE OF PROBLEM.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.