



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

18-JUL-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

748695

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3VWSF29M2YM122678	VOLKSWAGEN	JETTA	2000	

Purchase Date 01-MAR-2000	Dealer's Name _____	Engine Size (CID/CC/L) <u>1.9L</u>	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
--	---	---	--	---	---	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06610001 08400000	Part Name(s) EXHAUST SYSTEM:MANIFOLD:OXYGEN SENSOR ELECTRICAL SYSTEM:FUSE AND FUSE RECEPTACLE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 8	Date(s) of Failure(s) 01-APR-2000 Mileage at Failure(s) 1000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
---	---	---------------------------	----------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DEALERS OPENLY ACKNOWLEDGE PROBLEMS WITH THEIR MAP SENSORS ON GAS AND DIESEL ENGINES, BUT VOLKSWAGEN OF AMERICA INTERNALLY REFUSES TO RECALL THIS ITEM. THE SAME COMPLAINTS ARE MADE ABOUT THE VERY COMMON RELAY 109 FUSE FAILURES, WHICH VOLKSWAGENW IS LIKEWISE PUTTING OFF. PLEASE FORCE THEM TO RECALL THESE TWO ITEMS THAT HAVE COST ME PLENTY OF OUT OF POCKET MONEY, EVEN THOUGH MY CAR IS UNDER WARRANTY. THIS IS A RIP-OFF OF ALL CONSUMERS BY VW OF AMERICA AND THEY NEED TO BE HELD ACCOUNTABLE FOR THEIR IGNORANCE OF THESE OBVIOUS PROBLEMS! *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.