



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

17-JUL-2001

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

748590

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JT2SV21EOK3378619	TOYOTA	CAMRY	1989	

Purchase Date 01-JUN-1989	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☒ Motorbelt ☐ 2-Point Bel	☐ Yes ☒ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12130000	Part Name(s) INTERIOR SYSTEMS: PASSIVE RESTRAINT: BELTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 10-JUL-2001 Mileage at Failure(s) 10	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE AUTOMATIC SEAT BELT RESTRAINTS ON THIS VEHICLE WON'T LOCK WHEN YOU PULL ON SEAT BELT, OR SHOULDER RESTRANT. I HAVE A 2000 TOYOTA AVALON AND WHEN I PULL ON THE WHEN BUCKELED UP IT LOCKS. THERE FOR I FEEL THAT THE RESTRANTS ARE NOT WORKING IN THE 1989 TOYOTA CAMRY. I CALLED TOYOTA 1-800-331-4331 SPOKE TO JOANN 7/12/01 SHE GAVE ME A CASE # 200107120985. THE GAVE ME PHONE # OF MAROONE TOYOTA TO SPEEK TO CUSTOMER SERVICE PERSON TRACY MONTES 954-659-1804. I SPOKE TO TRACY TODAY 7/17/01 AT 07:30, SHE SAID THAT THERE WAS NO RECALL LISTED FOR MY VEHICLE. I TOLD HER THAT YOU HAVE MY YEAR AND MAKE LISTED ON YOUR SITE AS HAVING THIS DEFECT, SHE TOLD ME THAT YOU CAN'T GO BY THOSE WEB SITES. THERE IS NO RECALL FOR YOUR VEHICLE. I TOLD HER THAT I WOULD CHECK FURTHER. I WOULD I

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.