



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

16-JUL-2001

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Reference No.

748526

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G1NE52J2Y6102198	CHEVROLET	MALIBU	2000	

Purchase Date 01-NOV-1999	Dealer's Name _____	Engine Size (CID/CC/L NOT SU)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03272000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:DISC:PADS AND SHOES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 4	Date(s) of Failure(s) 10-JUL-2001 Mileage at Failure(s) 24500 65	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAVE BEEN HAVING PROBLEMS WITH MY BRAKES ON MY 2000 CHEVROLET MALIBU SINCE I PURCHASED MY VEHICLE. DOUG CHEVROLET KEEPS REPLACING THE PADS AND ROTATION OF BRAKES. ON 7/23/01 MY CAR WILL BE IN THE SERVICE DEPARTMENT FOR THE SAME REPAIRS. I SPOKE TO GM'S CUSTOMER SERVICES DEPT ON/AROUND 7/11/01. I WAS TOLD BY A CUSTOMER SERVICE REP AT GM, DOUG CHEVEROT WILL HAVE TO FIX THE PROBLEM WITH MY CAR. ON 7/16/01 I WAS TOLD BY DOUG CHEVROLET EMPLOYER (S) GM KNOWS THERE IS A PROBLEM WITH BRAKES AND THEY ARE NOT RECALLING CHEVROLET MALIBU'S. I FEEL THAT WITH MY PROBLEMS I'VE BEEN HAVING WITH THE BRAKES ARE JUST MORE THAN THE PADS AND ROTATION OF BRAKES. ONCE MY CAR IS SERVICED I WILL BE FILING A DISPUTE FORM WITH GMC. *AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.