



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

08-JUL-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

748113

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
YV1VS29561F654374	VOLVO	S40	2001	

Purchase Date 01-DEC-2000	Dealer's Name _____	Engine Size (CID/CC/L) <u>1.95L</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) <u>03-JUL-2001</u> Mileage at Failure(s) <u>6745</u> <u>55</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS IS THE SECOND TRANSMISSION FAILURE IN THE FIRST SEVEN MONTHS OF OWNERSHIP. THE DEALER REPORTS THAT IT IS A TRANSAXLE PROBLEM, AND THEY "HAVE NO IDEA WHY IT IS HAPPENING" (SIC). THE FIRST TIME THIS OCCURRED MY HUSBAND WAS DRIVING 55 MPH WHEN A LOUD SCREECHING BEGAN, AND THE CAR BEGAN TO SHUDDER, SUPPLYING POWER OFF AND ON TO ONLY ONE WHEEL, JERKING THE CAR AROUND THE ROAD WITH MINIMAL CONTROL, ALMOST CAUSING A MAJOR ACCIDENT. THE SECOND OCCURRENCE HAPPENED AT 40 MILES PER HOUR, THE SAME LOUD SCREECH, FOLLOWED BY AN IMMEDIATE LOSS OF POWER, FORCING US TO COAST ACROSS 4 LANES OF RUSH HOUR TRAFFIC TO GET TO THE CURB. THIS PROBLEM HAS NO WARNING AND POSES A SERIOUS THREAT TO OUR SAFETY WHENEVER WE DRIVE THIS CAR.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.