



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

08-JUL-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

748080

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above dashboard)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1G4CW53L8P1601381	BUICK	PARK AVENUE	1993			
Purchase Date 01-FEB-1998	Dealer's Name _____	Engine Size (CID/CC/L) V6 3.8	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injectio			
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000 03270000 05200000	Part Name(s) TIRES BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM ENGINE COOLING SYSTEM	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 3	Date(s) of Failure(s) 11-MAR-1998 40000 Mileage at Failure(s) 0	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

NATURE OF PROBLEM: I PURCHASED A LEMON!! I PURCHASED A 1993 BUICK PARK AVENUE ON 2/21/98 FOR \$12,800.00 (ALONG WITH MY HUSBAND'S 1991 JEEP WRANGLER) FROM STEPHENS BUICK/JEEP. AT THAT SAME TIME I PURCHASED AN EXTENDED WARRANTY FOR 48 MONTH OR 40,000 MILES, CLASSIC JCX FOR \$1,466.00. SINCE THE DATE OF PURCHASE, I HAVE HAD NOTHING BUT PROBLEMS WITH THIS CAR. HERE IS A LIST OF PROBLEMS IN DATE ORDER: 1) 2/23/98 REPLACED BRAKE ROTORS AND BRAKE PADS (I DON'T THINK THIS WAS ON ALL 4 WHEELS) 3) 3/11/98 REPAIR TIRE ▽ LEAKING ▽ ALIGN FRONT END (I HAD TO PERSIST ON GETTING TIRED CHECKED OUT) 4) 7/06/98 A/C INOP ▽ REPLACED A/C CORE & EVAPORATOR (A/C DIDN'T WORK AT ALL) 5) 6/24/99 SEAL FRONT EXHAUST PIPE / REPLACE (CONTINUED TO COMPLAIN ABOUT SOME LEAK IN FRONT OF CAR) 6) 10/8/99 DUE TO EXTREME RUST ON ROCKER PAN

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.