



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

### Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

### FOR AGENCY USE ONLY 258

Date Received

08-JUL-2001

Od\_or \_\_\_\_\_  
rt\_dt \_\_\_\_\_  
pd\_rt \_\_\_\_\_  
rp\_lr \_\_\_\_\_

Reference No.

748068

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

|                                                                                                                                                                                                                                                                 |                                                                                           |                                                                                                                                                                                                                                             |                                                                                          |                                                                                                                                                         |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Ident. No. (VIN)<br><small>(Location at bottom of<br/>windshield and driver's side)</small><br><b>1GMDX03E7YD163376</b>                                                                                                                                 | Vehicle Make<br><b>PONTIAC TRUCK</b>                                                      | Vehicle Model<br><b>MONTANA</b>                                                                                                                                                                                                             | Vehicle Year<br><b>2000</b>                                                              | Current Odometer Reading                                                                                                                                |
| Purchase Date<br><b>01-APR-2000</b>                                                                                                                                                                                                                             | Dealer's Name _____                                                                       |                                                                                                                                                                                                                                             | Engine Size<br>(CID/CC/L) _____                                                          | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input checked="" type="checkbox"/> Fuel Injection |
| <input checked="" type="checkbox"/> New <input type="checkbox"/> Used                                                                                                                                                                                           | City _____ State _____ Zip Code _____                                                     |                                                                                                                                                                                                                                             | No Cylinders _____                                                                       |                                                                                                                                                         |
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                                                                                                                                                                      | Antilock Brakes<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Restraint System<br><input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt<br><input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No | Drive Train<br><input checked="" type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                           |
| Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Util<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____ |                                                                                           | Body Style<br><input type="checkbox"/> 2-Door<br><input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input checked="" type="checkbox"/> Other _____                      |                                                                                          |                                                                                                                                                         |

### FAILED COMPONENT(S)/PART(S) INFORMATION

|                                           |                                                                                                                          |                                                                                                                                          |                                                                                             |
|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| Component<br><b>12110000<br/>08540000</b> | Part Name(s)<br><b>INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG<br/>ELECTRICAL SYSTEM:IGNITION:ELECTRONIC CONTROL UNIT</b> | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement |
| No of Failure<br><b>2</b>                 | Date(s) of Failure(s)<br><b>13-JUL-2000<br/>11497</b><br>Mileage at Failure(s)<br><b>40</b>                              | Failed Part(s)<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                               | NHTSA Previously<br><input type="checkbox"/> Yes <input type="checkbox"/> No                |

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

|                                                                   |                                                                             |                           |                      |                          |                                                                                           |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|--------------------------|-------------------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured | Number of Fatalities | Estimated Property Damag | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
|-------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------|----------------------|--------------------------|-------------------------------------------------------------------------------------------|

### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE VAN HAS HAD MULTIPLE AIR BAG SYSTEM FAILURES AND THE DEALERSHIP HAS BEEN UNABLE TO REPAIR THE PROBLEM. GM REFUSES TO REPURCHASE THE VEHICLE EVEN THOUGH IT HAS A HISTORY OF ABS AND AIR BAG FAILURES. THE GM DISTRICT MANAGER ADMITTED THAT THEY HAVE HAD PROBLEMS WITH THE CENTRAL COMPUTER SYSTEM ON THE 2000 MONTANA. THE DEALERSHIP REPLACED THE ORIGINAL COMPUTER SYSTEM AND THE REPLACEMENT ALSO FAILED. WE ARE PARTICULARLY CONCERNED ABOUT THE AIR BAG FAILURES. WE WILL NEVER KNOW IF THEY WORK UNTIL WE NEED THEM. AT THAT POINT IT'S A LITTLE LATE TO DISCOVER THAT THEY DON'T WORK. DO MONTANAS HAVE A HIGH RATE OF AIR BAG FAILURES DURING ACCIDENTS?

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.