



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

07-JUL-2001

Od. or
rt. dt
pd. rt
rp. ltr

Reference No.

748060

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
WBAAV53441JS94366	BMW	318I	2001			
Purchase Date 01-NOV-2000	Dealer's Name _____	Engine Size (CID/CC/L) 330	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injectio			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 2	Date(s) of Failure(s) _____ 4500 Mileage at Failure(s) _____ 30	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAD 2 TIRES GO SUDDENLY FLAT ON THE SAME DAY. CAR HAD ONLY 4500 MILES AT THE TIME. NO OBVIOUS PUNCTURE OR DAMAGE. REPLACED AT MY EXPENSE AT LOCAL TIRE DEALER BECAUSE BMW DEALER DID NOT HAVE IN STOCK. 1 WEEK LATER, I READ ABOUT NHTSA RECALL #00V383 AND CONTACTED BOTH DEALER AND BMW USA AFTER DEALER REPLIED THAT HE WAS UNAWARE OF RECALL. AFTER HAVING HIM RESEARCH FURTHER, I WAS SIMPLY TOLD THAT MY BMW 330XI, MANUFACTURED DURING THE QUESTIONED TIMEFRAME WAS NOT INCLUDED IN RECALL. I GOT THE SAME FROM BMW USA. I QUESTION HOW 2 VIRTUALLY BRAND NEW TIRES WOULD BOTH GO FLAT ON THE SAME DAY AT THE SAME TIME? I CONTACTED CONTINENTAL TIRES WHO WERE ALSO UNAWARE OF THE RECALL AND AFTER EXPLAINING THEM THESE CIRCUMSTANCES, THEY READILY AGREED TO REIMBURSE ME \$100 AS A

CONTINUED ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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OWNER INFORMATION (Type or Print)

BARRY **GLUSTOFF** 702250
1131 E. WILSON AVE.
LOMBARD IL 601483763

Work Number 630 430 3400

Home Number 630 620 7348

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