



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

07-JUL-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

748032

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of windshield or driver's side door)</small>	Vehicle Make LEXUS	Vehicle Model SC300	Vehicle Year 1997	Current Odometer Reading
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Purchase Date 01-DEC-1996	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injectio
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 4	Date(s) of Failure(s) 29-DEC-2000 54000	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No
	Mileage at Failure(s) 70		

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON JAN 4, 1999, I PURCHASED 4 COOPER TIRES AT GEX TIRE CO, 4041 WEST MERCURY BLVD, HAMPTON, VA 23666. ALL 4 TIRES WERE DEFECTIVE AND APPEARED TO HAVE HAD SOME SORT OF MANUFACTURING DEFECTIVES. SHORTLY AFTER THE PURCHASE, THE TIRES BEGAN TO CAUSE UNSTABLE DRIVING CONDITIONS FOR MY CAR WHILE TRAVELING ON LESS-THAN SMOOTH ROADS, IN CURVES, AT SPEEDS AROUND 70 MPH AND ON WET ROADS. IN ADDITION, THE TIRES CAUSED MY GAS MILEAGE TO DECREASE ABOUT 3 TO 4 MPG. AFTER REPLACING THE 4 TIRES ALL OF THE ABOVE CONDITIONS WERE ELIMINATED WITHOUT ANY OTHER REPAIRS. DUE TO ACCELERATED WEAR, 2 OF THE TIRES WERE DEEMED UNSAFE AFTER ABOUT 11,000 MILES. THE REMAINING 2 HAD TO BE REPLACED AT 14,000 MILES. THE FIRST 2 TIRES WERE RETURNED TO GEX TIRE CO WHO PROMISED TO RETURN THEM 1

COPIED FROM NHTSA FILE # 01-07-001

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of windshield and driver's side door)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
	COOPER	COOPER	1900	

Purchase Date 01-DEC-1996	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injectio
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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Component 02700000	Part Name(s) TIRES	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 4	Date(s) of Failure(s) 29-DEC-2000 54000 Mileage at Failure(s) 70	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON JAN 4, 1999, I PURCHASED 4 COOPER TIRES AT GEX TIRE CO, 4041 WEST MERCURY BLVD, HAMPTON, VA 23666. (DOT NUMBER: UPGRCM339 TIRE SIZE: 225/55R-16). ALL 4 TIRES WERE DEFECTIVE AND APPEARED TO HAVE HAD SOME SORT OF MANUFACTURING DEFECTIVES. SHORTLY AFTER THE PURCHASE, THE TIRES BEGAN TO CAUSE UNSTABLE DRIVING CONDITIONS FOR MY CAR WHILE TRAVELING ON LESS-THAN SMOOTH ROADS, IN CURVES, AT SPEEDS AROUND 70 MPH AND ON WET ROADS. IN ADDITION, THE TIRES CAUSED MY GAS MILEAGE TO DECREASE ABOUT 3 TO 4 MPG. AFTER REPLACING THE 4 TIRES ALL OF THE ABOVE CONDITIONS WERE ELIMINATED WITHOUT ANY OTHER REPAIRS. DUE TO ACCELERATED WEAR, 2 OF THE TIRES WERE DEEMED UNSAFE AFTER ABOUT 11,000 MILES. THE REMAINING 2 HAD TO BE REPLACED AT 14,000 MILES. THE FIRST 2 TIRES WERE RETURNED

COOPER TIRE CO. - RECALL

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