



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

04-JUL-2001

Ord. or
rt. dt
pd. rt
rp. hr

Reference No.

747829

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) 1ZVLT20A9T5108548	Vehicle Make FORD	Vehicle Model PROBE	Vehicle Year 1996	Current Odometer Reading
Purchase Date 01-JUN-2000	Dealer's Name _____		Engine Size (CID/CC/L) 2.0L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07350000 07390010	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC:SWITCH:SOLENOID: POWER TRAIN:TRANSMISSION:AUTOMATIC TORQUE CONVERTER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 01-APR-2001 Mileage at Failure(s) 78000 Mileage at Failure(s) 65	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY O/D LIGHT STARTED FLASHING, I TOOK IT IN AND PAID \$300 TO FLUSH THE TRANSMISSION. . ABOUT 2 WEEKS LATER THE LIGHT CAME ON AGAIN, I TOOK IT BACK, THEY CHARGED \$65 MORE AND TOLD ME THE TORQUE CONVERTOR AND SOLENOIDS WERE BAD. NEED TO REPLACE WHOLE TRANSMISSION AT ABOUT \$3000. HAPPENED ON MY 95 FORD PROBE SE ALSO AT 62000 MILES RIGHT BEFORE I GOT IN A WRECK WITH IT AND TRADED IT ON THIS ONE.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.