



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

03-JUL-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

747714

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FAPP53S4WG231490	FORD	TAURUS	1998	

Purchase Date 01-JUN-1998	Dealer's Name _____	Engine Size (CID/CC/L) 8	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 1	Date(s) of Failure(s) 28-JUN-2001 104000 Mileage at Failure(s) 73	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON 6-28-01 I WAS ON I-75 GOING NORTH. MY TIRE UNRAVELED ON ME. MY HUSBAND AND A STATE TROOPER PUT ON A SPARE. MY HUSBAND HAD MY TIRES ROTATED 2 MONTHS BEFORE. I HAVE HAD 3 FLATS AND TIRE REPLACEMENTS ON MY CAR. I CALLED FORD MOTOR CUSTOMER RELATIONS. NICK (800-392-3673) TOLD ME FORD HAS NOTHING TO DO WITH GENERAL TIRES. HE TRANSFERRED ME TO GENERAL TIRES (800-847-3349). EILEEN AT GENERAL TOOK THE COMPLAINT AND GAVE ME A FILE #38421. I AGREED TO GO TO BELLE TIRE TO HAVE THE TIRE INSPECTED. EILEEN CALLED BELLE TIRE. I TOOK THE TIRE TO BELLE TIRE ON 7-2-01. DARRELL AT BELLE TIRE (313-271-9400) CALLED GENERAL TIRE. JILL AT GENERAL TOLD HIM A FILE SHOULD NOT HAVE EVER BEEN MADE ON MY COMPLAINT AND I SHOULD JUST TAKE THE TIRE BACK TO WHERE I GOT IT. SHE WAS VERY ABRUPT AND RUDE. I LEFT. AK

CONFIDENTIAL - KEEP IT

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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CONTINUE ON REVERSE

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