



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

26-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

747410

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____/_____/_____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) JF1SF6552WG761777	Vehicle Make SUBARU TRUCK	Vehicle Model FORESTER	Vehicle Year 1998	Current Odometer Reading
Purchase Date 01-MAR-1998	Dealer's Name _____		Engine Size (CID/CC/L) 2.5L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☒ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07100000 07200000	Part Name(s) POWER TRAIN:CLUTCH ASSEMBLY POWER TRAIN:TRANSMISSION:STANDARD:MANUAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 05-AUG-1998 8653 Mileage at Failure(s) 10	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CLUTCH CANNOT HANDLE ENGINE TORQUE. CLUTCH CHATTERS ON ENGAGEMENT WHEN COLD, RESULTING IN VEHICLE NOT STARTING UP AND ACCELERATING AS EXPECTED. THIS COULD CAUSE ACCIDENT IF VEHICLE CANNOT MOVE OUT OF WAY OF OTHER TRAFFIC. CLUTCH VIBRATION ON HARD ACCELERATION FIRST NOTED AT 8653 MILES AND REPORTED TO DEALER. NOTICEABLE CHATTER WHEN COLD (UNDER 40 DEGREES OUTSIDE TEMP) UNTIL USED SEVERAL TIMES. CHATTER CONTINUES TO BECOME WORSE AND OCCUR AT HIGHER TEMPERATURES AS MILEAGE INCREASES. REPORTED TO DELAER AT 30,110 MILES AND DEALER COULD NOT DUPLICATE. REPORTED AGAIN AT 35,913 MILES AND DEALER NOTED BUT SIAD DID NOT REQUIRE REPAIR. REPORTED AGAIN AT 48,000 MILES AND DEALER WANTS TO REPAIR AT CUSTOMER EXPENSE. PROBLEM WOULD HAVE BEEN COVERED UNDER WARRANTY

COPIES OF REPORTS - SEE PAGE 2

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.