



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

24-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

747334

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____/_____/_____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3GNGK26J2XG202159	CHEVROLET TRUCK	SUBURBAN	1999	

Purchase Date 01-APR-1999	Dealer's Name _____	Engine Size (CID/CC/L 2500 ?)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03260000 03250000	Part Name(s) BRAKES:HYDRAULIC:SHOE AND DRUM SYSTEM BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 21-OCT-1999 5724 Mileage at Failure(s) 25	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ALSO, 7/26/00, BRAKES PULLED MORE ON ONE SIDE/GRINDING AND SMOKING/RR RETURN SPRINGS STATED "WEAK AND PREMATURE WEAR." AT 13,345 MILES, BRAKES INSPECTED AND DEALERSHIP STATED CALIPERS WOKD. AS PER DSGNED. AT 8662 MILES, BATTERY FAILED. AT 14,681 MILES, A/C SYSTEM INOPERABLE. MANIFOLD HOSE WAS CRIMPED AND KINKED. HOSE REPLACED AND SYSTEM RECHARGED. GRINDING IN REAR REPORTED. DLRSH. COULDN'T DUPLICATE. AT 18,9091 MILES, BRAKES GRINDING AND PULLING LEFT; BURNING SMELL IN A/C UNIT. GRINDING STILL EXISITING IN REAR OF VHCL. GRINDING SOUND IN STEERING COLUMN. HESITATION WHEN ACCELERATING. DRIVER DOOR NOT LOCKING AS VEHICLE DRIVER DOOR HANDLE WAS PRIED (ATTEMPTED BREAK-IN) INTO AND DOOR WAS DAMAGED DURIN A/C SERVICE 2 MOS. PRIOR. DEALSHIP WOULD NOT PAY FOR REPAIR AND SA

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.