



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

19-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

747080

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make PLYMOUTH TRUC	Vehicle Model VOYAGER	Vehicle Year 1997	Current Odometer Reading
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Purchase Date 01-FEB-2001	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05250000 08310000 11600000	Part Name(s) ENGINE COOLING SYSTEM:BELTS ELECTRICAL SYSTEM:WIRING:HARNES:FRONT:UNDERHOOD AIR CONDITIONER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 4	Date(s) of Failure(s) 15-APR-2001 78000 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

IBOUGHT THE CAR IN FEBURARY. I BROUGHT IT BACK IN 3 DAYS WITH THE THE VAN MAKING A NOISE IN IT THEY REPLACED THE SERPENTENE BELT. I NO LONGE HERD THE NOISE FOR A LITTLE WHILE. WHEN I BOUGHT IT I WAS TOLD THEY WOULD FIX THE A/C I WOULD HAVE TO BRING IT BACK IN TO FIX IT. I BROUGHT IT BACK AND THEY SAID IT WAS FIXED ND IT ONLY WORKED FOR THE DRIVE HALF WAY HOME. I THEN BROUGHT IT BACK FOR FOUR DAYS WHILE THEYTOOK APARTT THE DASH BOARD AND REPLACED THE EVAPORATOR. I CHECKED TO SEE IF THE A/C WORKED AND IT DID BUT I TURNED OFF DUE TO LITTLE GAS IN THE TANK. THE NEXT TIME I USED IT WAS IN APRIL TO GO TO THE BEACH WTH FRIENDS. IT WORKED GOING UP THERE AND THEN ON THE WAY BACK IT WAS NOT WORKING AND MY VAN OVER HEATED. I THEN BROUGHT IT TO THEM AND ASKED THEM TO LOOK AT IT. THEY THEN RIGGED A FUSE TO

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.