



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

18-JUN-2001

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Reference No.

746971

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) 3GKGK26J3TG505619	Vehicle Make GMC	Vehicle Model SUBURBAN	Vehicle Year 1996	Current Odometer Reading
Purchase Date 01-AUG-1998	Dealer's Name _____	Engine Size (CID/CC/L) 7.4L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____		
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____			

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03260000 03270000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:SHOE AND DRUM SYSTEM BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 3	Date(s) of Failure(s) 01-AUG-1998 Mileage at Failure(s) 56000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TRUCK PULLS WHEN BRAKING. TBS FIX IMPLEMENTED WITH LITTLE TO NO IMPROVEMENT. LAST TIME AT DEALER, DEALER SAID GMC HAS PROBLEM WITH 3/4TON SUBURBAN BRAKES BUT DOESN'T HAVE FIX. NOTHING HE CAN DO. TRUCK HAS HAD COMBINATION VALVE REPLACED, REAR SHOES REPLACED, FRONT PADS REPLACED (5X TOTAL), CALIPERS REPLACED, ROTORS REPLACED, TIE RODS REPLACED, IDLE ARM REPLACED, STEERING BOX AND PITMAN ARM REPLACED, FRONT BRAKE HOSES REPLACED, CONTROL ARM BUSHINGS REPLACED, AND ALIGNED SEVERAL TIMES WITH NO FIX TO THE PROBLEM. BRAKING AT HIGHWAY SPEEDS IT IS VERY DANGEROUS. YOU DON'T KNOW WHICH WAY THE VEHICLE WILL GO AND HOW HARD IT WILL TRY TO GET THERE. AS AN ENGINE DESIGNER I FIND IT AMAZING THAT GM HAS A HANDLING/SAFETY ISSUE OF THIS MAGNITUDE. THIS IS A BIG TRUCK TO HAVE SUCH A CONTR

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.