



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

17-JUN-2001

Ord. or
rt. dt
pd. rt
rp. ltr

Reference No.

746956

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
KNDJA7231Y5617990	KIA	SPORTAGE	2000			
Purchase Date 01-AUG-2000	Dealer's Name _____	Engine Size (CID/CC/L) 2.0 LI	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03270000 07463000 07465000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM POWER TRAIN:AXLE ASSEMBLY:BEARING:AXLE SHAFT POWER TRAIN:AXLE ASSEMBLY:4-WHEEL DRIVE LOCKING HUBS	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 1	Date(s) of Failure(s) 04-JUN-2001 23215 Mileage at Failure(s) 0	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HAD TO HAVE ROTORS AND PADS REPLACED FOR 2ND TIME IN 23000 MILES. WHILE BRAKE JOB WAS BEING PERFORMED THEY FOUND OUT THAT BOTH BEARING SEALS WERE COMPLETELY GONE. REMOVED TIRES AND HUBS TO FIND HUBS COMPLETELY CONTAMINATED WITH CORROSION. RIGHT FRONT WHEEL WAS ABOUT TO FALL OFF. 4-WHEEL DRIVE WAS ALSO INOPERATIVE. REPLACED BOTH HUS TO INCLUDE BOTH RUBBER VACUUM LINES, FOUR WHEEL SOLENOID AND VACUUM CANISTER BECAUSE OF CONTAMINATION. CAR DROVE FINE FOR 3 DAYS, NOW IT HAS A LOUD SQUEEL AND FRONT END VIBRATION WHEN APPLYING BRAKES AT A NORMAL BREAKING SPEED OF AROUND 45 MPH. SERVICE DEPT. COULD NOT DUPLICATE PROBLEM....I WILL BE RETURNING VEHICLE BACK FOR FURTHER SERVICE IMMEDIATELY. THERE IS NOW A GROOVE IN LEFT FRONT ROTOR AFTER ONLY ABOUT 400 MILES

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.