



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

11-JUN-2001

Ord. or
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up. hr

Reference No.

746676

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date: ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G6EL12Y7SU610708	CADILLAC	ELDORADO	1995	

Purchase Date 01-MAR-1997	Dealer's Name _____	Engine Size (CID/CC/L) <u>4.6L</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300100	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC:CONTROL MODULE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) <u>01-JUN-2001</u> Mileage at Failure(s) <u>56000</u> Mileage at Failure(s) <u>55</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damag <u>0</u>	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON 12/98, WHILE STILL UNDER WARRANTY AT 38,000 MI., CODE P039 SET AS PER YOUR 'SERVICE BULLETIN NUMBER: 98876517'. I TOOK THE VEHICLE TO A CADILLAC REPAIR CENTER WHERE THEY REPLACED THE ORIGINAL PCM FROM CHIP WITH AN EPROM 3.670 #16266767. IT WAS MY UNDERSTANDING THAT THE NEW CHIP DID NOT 'FIX' THE PROBLEM BUT ALLOWED THE ONBOARD COMPUTER TO IGNORE IT, AND NOT SET THE CODE P039. NOW, 17,000 MI. LATER AND OUT OF WARRENTY A CODE P056 IS SETTING. THIS IS THE 'TRANAXLE INPUT SPEED SENSOR' A \$10.00 ITEM THAT REQUIRES REMOVAL OF THE TRANSMISSION FOR REPAIR! IT MIGHT BE INTERESTING TO FIND OUT HOW MANY CADILLACS THAT REQUIRED THE WORK OUTLINED IN 'SERVICE BULLETIN NUMBER: 98876517' EVENTUALLY (AFTER WARRANTY COVERAGE ENDED) REQUIRED TRANSMISSION REMOVAL AND

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.