



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

11-JUN-2001

Ord. or
rt. dt
pd. rt
up. hr

Reference No.

746651

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date: ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4BAU52NOXE110722	DODGE	DODGE	1999	

Purchase Date 01-JAN-2000	Dealer's Name _____	Engine Size (CID/CC/L) 2.5 V6	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10110000	Part Name(s) VISUAL SYSTEMS:GLASS:WINDSHIELD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 10-JUN-2001 Mileage at Failure(s) 18396 Mileage at Failure(s) 68	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I THINK THAT THE WINDSHIELD THAT DODGE IS USING ARE OF A POOR STANDARD. I WANTED TO MAKE THIS COMPLAINT TO SEE IF OTHER CUSTOMER WERE HAVING THIS PROBLEM. I DO NOT FEEL SOMEONE SHOULD HAVE TO PAY NEAR 18000 DOLLARS FOR A CAR AND ITS WINDSHIELD NOT BE ABLE TO STAND UP TO A SMALL IMPACT. PAT AT THE DEALERSHIP SAID THAT THE PIN DOT NICK IN THE WINDOW CAUSE THE CRACK. I EXPLAIN TO HIM THAT IT MOST BE POORLY MADE FOR IT TO CRACK THAT MUCH IN ONLY 450 MILE OF DRIVING. THE NICK IN THE WINDOW WAS VERY SMALL AND HAD TO BE POINTED OUT TO ME. I DID NOT SEE IT UNTILL HE POINTED IT OUT. I CANT SEE HAVING TO PAY \$472.00 TO GET THE WINDOW FIX. I THINK THAT THE DEALERSHIP SHOULD HAVE TO FIX OR BE WILLING TO HELP. I ALSO WOULD LIKE TO KNOW OF OTHER COMPLAINTS OF THIS TYPE.*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.