



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

11-JUN-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

746638

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G8ZJ52721Z207461	SATURN	SL2	2001	

Purchase Date 01-AUG-2000	Dealer's Name _____	Engine Size (CID/CC/L 4 LITE)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15300000 09500000	Part Name(s) EQUIPMENT:SPEED CONTROL COMMUNICATIONS:HORN ASSEMBLY	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS IS A DESIGN ISSUE. WE ARE PRIOR YEAR (1993, 1997 (2), AND 1998) SATURN OWNERS. FOR THE PRIOR YEARS, THE CRUISE CONTROL WAS LOCATED ON THE INSIDE OF THE STEERING COLUMN. THE HORN BUTTONS WERE LOCATED ON THE LOWER PORTION OF THE STEERING WHEEL. THIS RESULTED IN COMPLAINTS FROM MANY OWNERS BECAUSE THIS WAS NOT THE STANDARD LOCATION FOR HORNS ON GM OR OTHER MODELS. IN 1999 OR 2000, SATURN MOVED THE HORN TO THE TYPICAL LOCATION (CENTER OF STEERING WHEEL OVER THE AIRBAG). THEY REPLACED THE HORN BUTTONS WITH THE CURISE CONTROLS. 4-6 WEEKS AFTER WE PURCHASED, THE 2001 SATURN, I WAS INVOLVED IN AN INCIDENT WITH A YOUNG LADY HAVING A 'ROAD RAGE DAY'. DURING ONE FRANTIC MOMENT, I TRIED TO LOCATE THE HORN. OF COURSE IT WASN'T IN THE 'CUSTOMARY LOCATION'. I FOUND IT BUT NOT UNTIL A

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.