Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 258

Date Received: 01-JUN-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
np_ltr ____ ____

Reference No.: 746252

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
4M2XV12T3YDJ14702	MERCURY TRUCK	VILLAGER	2000	

Purchase Dat			
01-JAN-2000 ☒ New ☐ Used	Dealer's Name_____ City_____ State_____ Zip Code_____	Engine Size (CID/CC/L 3.3L S No Cylinders _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☐ Yes ☒ No	☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
12250000 02440000 12110000	INTERIOR SYSTEMS:ACTIVE RESTRAINTS:BELT BUCKLES SUSPENSION:SINGLE AXLE:REAR:SWAY BAR INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s) / Mileage at Failure(s)	Failed Part(s)	NHTSA Previously
1	14-MAY-2001 21000 60	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☒ No	1	0		☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TRAVELING INSIDE LANE; CRUISE ON 60MPH. ROCK IN ROAD APPEARED SIZE OF SOFTBALL. PASSED OVER ROCK SCRAPPING BOTTOM OF MANIFOLD SHIELD, HITTING THE PLIABLE PLASTIC SHIELD BREAKING FUEL PURGE VALVE, AND BENDING REAR STABILIZER BAR. LIST OF PARTS ORDERED FOR REPAIR BY GARAGE AND INSURANCE ADJUSTOR: CLOCK SPRING, AIRBAG CONTROL MODULE, STEERING WHEEL AND INSTRUMENT PANEL AIRBAGS, FUEL TANK, REAR STABILIZER BAR AND BRACKET, FRONT LOWER AIR DEFECTOR, FUEL PURGE VALVE, AND ALIGN 4 WHEEL SUSPENSION. NO ONE HAS AN ANSWER TO WHY THE AIRBAGS DEPLOYED ONLY, "THE ROCK DID IT." JACK IS TOTALLY DISABLED (ASBESTOS IN THE LUNG) AND JUST USED UP ANOTHER ONE OF HIS NINE LIVES. HE HAD BURNS ON HIS RIGHT THUMB/HAND AREA, FOREARM,; ALONG WITH SWELLING, BURNS ON HIS ABDOMEN, AND BROKEN R

CONTINUE ON A SEPARATE SHEET