



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

31-MAY-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

746198

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____/_____/_____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2WP1216WF269664	PONTIAC	GRAND PRIX	1998	

Purchase Date 01-JAN-1998	Dealer's Name _____	Engine Size (CID/CC/L) <u>3.8L</u>	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06212000	Part Name(s) FUEL:CARBURETOR:UNKNOWN TYPE:MANIFOLD:INTAKE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 01-JUN-2000 Mileage at Failure(s) 14000 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE VEHICLE DEVELOPED AN ANTIFREEZE ODOR DURING 2000. ON SEVERAL TRIPS TO THE DEALER, NO PROBLEM WAS FOUND. THE LAST TRIP TO THE DEALER, JUST BEFORE THE WARRANTY EXPIRED, IS WHEN THE PROBLEM WAS DOCUMENTED (12/26/2000, 15,930 MILES) THE DEALER INDICATES NO LEAK FOUND. WE HAD THE CAR SERVICED AT A LOCAL NON-DEALER FACILITY, AND THEY INDICATED THAT THEY BELIEVED THE INTAKE MANIFOLD GASKET WAS THE CAUSE OF THE MINOR LEAK AND ANTIFREEZE SMELL. THE DEALERSHIP NOW INDICATES THAT THE "EXPANSION PLUG" ON THE ENGINE IS FAULTY, AND REFUSES TO ADDRESS THIS AS A WARRANTY ISSUE (THEY WILL PAY FOR PARTS BUT THE TOTAL LABOR BILL IS IN EXCESS OF \$600, WITH PARTS UNLIKELY TO AMOUNT TO A FRACTION THE LABOR COSTS). THE PONTIAC CUSTOMER RELATIONS DEPARTMENT REFUSES TO INTERVENE. YOUR SITE INDIC

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.