



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

30-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

746142

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2G1WL52M3V9188016	CHEVROLET	LUMINA	1997	

Purchase Date 01-AUG-1998	Dealer's Name _____	Engine Size (CID/CC/L) V6	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06300000 09002000	Part Name(s) FUEL:FUEL INJECTION SYSTEM LIGHTING:GENERAL OR UNKNOWN COMPONENT:HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 29-OCT-2000 46000 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☒ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
---	---	--------------------------------	---------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

NO SUMMARY LISTED FOR ABOVE VEHICLE. *AK

COMPLETION DATE: 5-31-01

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Original
Posted



People Saving People

1-888-DASH-2-DOT

Vehicle Owner's Questionnaire

Office of Defects Investigation

VOQ Submitted

VOQ Status: In Process

ODI Number: 746142

QC'd

We appreciate the report you have provided. Reports from motorists are a very important source of information for our investigations. Each report is analyzed and compiled into a computerized data system to assist us in identifying potential recall inadequacies and safety defects to determine whether an investigation is warranted. The information you have provided will be reviewed and entered into our data system. It will be used with other reports to identify recall inadequacies and safety-defect trends which require our attention.

[Enter Another VOQ](#)



[Send mail to the Web Master](#)



People Saving People

1-888-DASH-2-DOT

Vehicle Owner's Questionnaire

Office of Defects Investigation

VOQ Confirmation

[Please proceed to the end of this page, after confirming your input, and select the "Submit VOQ to NHTSA" button. NHTSA will not receive a record of your complaint unless this button is selected.]

Owner Information

FirstName:
LastName:
MI:
Organization:
Address 1:
Address 2:
City:
State:
Zip:

[Redacted owner information]

Would you like to receive a mailed signature card authorizing release of your vehicle information to manufacturers? Yes

Vehicle Information

Vehicle Identification Number (VIN): 2G1WL52M3V9188016

Vehicle Make: Chevrolet Vehicle Model: Lumina
Vehicle Year: 1997 Current Odometer Reading: 46000
Purchase Date: 08/98 New or Used: Used

Engine Size:	v6	Antilock Brakes:	Yes
No. Cylinders:		Driverside Airbag:	Yes
Fuel Injection:	No	Passengerside Airbag:	No
Turbo:	No	Side Airbag - Driver:	No
Fuel Type:	Gas	Side Airbag - Passenger:	No
Drivetrain:	Front	3-Point Belt:	No
Cruise Control:	No	Motor Belt:	No
Body Style:	4-Door	2-point Belt:	No

Dealer Information

Name: Georgia Square Auto Center
 Address: 4735 Atlanta Highway
 City: Athens
 State: GA
 Zip: 30622
 Phone: (706) 549-6600

Failed Component/Part Information

Major Assembly	Description	Location Left-Right	Location Front-Rear	Part Type	Num. Failures	Failure Date	Failure Mileage	Failure Speed	Mfg Contacted	Co	N	Est. Damage	B
FUEL INJECTION SYSTEM	Crash	Left	NA	NA	NA	NA	0	0	0	0	0	Yes	
LIGHTING HEAD LIGHTS	Crash	Left	NA	NA	NA	10/29/2000	46000	0	0	0	0	Yes	

Information on Tire Failure

DOT Number: NA
 Manufacturer: NA
 Tire Name: NA
 Complete Tire Size: NA

Comments: None

Submit VOQ to NHTSA

TO WHOM IT MAY CONCERN:

4 pages
↑

ODI NUMBER 746142

PLEASE - NEED HELP to have General Motors complete an investigation, report and provide compensation due in reference to a defective product(s) that they have manufactured. As a direct result of these defects my '97 Lumina Chevrolet (ID#2G1WLS2M3V9188016) burst into flames as it was park in our garage and burned down our house. The fire was so intense the car melted down to the frame, we had a total loss on the car, house and the entire contents of our home. Our local and insurance fire investigator's filed in their reports that the cause of fire was started by the car and noted that the vehicles "fuel pump and daylight runners" was a problem.

I have also filed a complaint with the D.O.T. about this defect. I think the public needs to be aware that there is a serious "life safety" issue and potential lives are at risk. This vehicle must be investigated. I want a report, I want due compensation and I want them to take responsibility for their defective product(s).

We have incurred expenses above and beyond our normal living expenses because of the position they have put us in. We didn't ask to be put in this position, we didn't want to be put in this position. Hello - does any body care? They will not cooperate!!!

I want government engineers to analyze the problem. I reported this information to you on 05/30/01. I have not had a response - can you help?

Thank you

07/17/01