



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

30-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

746114

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
KMHJF24M5VU424751	HYUNDAI	ELANTRA	1997	

Purchase Date 01-APR-1998	Dealer's Name _____	Engine Size (CID/CC/L) <u>109.5</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000 05151000 08550000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC ENGINE:TIMING GEAR AND CHAIN ELECTRICAL SYSTEM:IGNITION:OTHER PART	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) <u>30-MAY-2001</u> Mileage at Failure(s) <u>78700</u> <u>20</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damag <u>0</u>	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CAR STALL ON ME WHEN I AM AT A LIGHT OR A COMPLETE STOP IT WILL CHANGE FIRST GEAR WITH NO PROBLEMS BUT WHEN I GO AROUND 20 MPH IT WILL STALL OUT ON ME THEN POP INTO GEAR....THEN THE CAR WILL GO REALLY SLOW TILL IT WILL GET ITSELF TOGETHER...I HAVE CHANGE THE TRANSMISSION FLUID IN THE CAR CHANGE THE TIME BELT IN THE CAR CHANGE SPARK PLUGS IN THE CAR CHANGE THE AIR FILTER IN THE CAR AND ETC...THE LIST GOES ON...THE GUYS FROM THE HYUANDI DEALER IN NEWPORT NEWS IS GIVING ME THE RUN AROUNDSAYING THEY DONT SEE NO PROBLEM BUT FIXING EVERYTHING ELSE ON THE CAR...IF YOU CAN HELP PLEASE LET ME KNOW...I WILL BE HOME AFTER 8PM IF YOU NEED TO CONTACT ME OR LEAVE ME AN EMAIL I WILL REPLY BACK. *AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.