



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

28-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

746026

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
3FALP67L6TM122011	FORD	CONTOUR	1996	

Purchase Date 01-APR-1999	Dealer's Name _____	Engine Size (CID/CC/L) <u>V6</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021	Part Name(s) ENGINE:GASKETS:VALVE COVER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) <u>07-JAN-2001</u> Mileage at Failure(s) <u>49399</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS ENGINE SITUATION WAS INTRACTABLE BECAUSE THE FORD BULLETIN ADVISES THAT HEAD GASKET REMOVAL WARRANTS REPLACEMENT, THEREFORE EVEN FORD TECHNICIANS HAVE TO PUSSY FOOT AROUND TO SEE IF THE PROBLEM IS ELSEWHERE RATHER THAN GOING RIGHT TO THE SOURCE. I BORROWED \$10,000 TO FINISH SCHOOL THIS YEAR AND MUCH OF THAT MONEY WAS SPENT ON THIS CAR. IT DESTROYED MY ACADEMIC YEAR AND I BARELY GRADUATED THANKS TO THIS MAJOR HEADACHE. THE WAS ONLY AT 49,000 MILES WHEN IT FINALLY WENT CAPUT. WHEN THE ENGINE WAS DISASSEMBLED IT WAS TOTALLY WARPED AND BLOWN. I BOUGHT A FORD REBUILT ENGINE BECAUSE I COULDN'T AFFORD THE EXTRA \$700 FOR A JASPER REBUILT ENGINE... SEE THEY REBUILD THE SAME ENGINE AND MAKE A 7 YEAR 100,000 WARRANTY ON THE REBUILT ENGINE BECAUSE THEY USE A GRAPHI

COPIED FROM A FILE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.