



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

28-MAY-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

746003

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B3ES46COYD502568	DODGE	NEON	2000	

Purchase Date 01-MAR-1999	Dealer's Name _____	Engine Size (CID/CC/L) <u>2.0L</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021	Part Name(s) ENGINE:GASKETS:VALVE COVER	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) <u>20-OCT-2000</u> Mileage at Failure(s) <u>50000</u> <u>15</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damag <u>0</u>	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE COMPLAINTS THAT I HAVE FOR THE AIR BAGS, SEAT BELTS AND BRAKES THE SAME PROBLEMS OCCURED DURING ANOTHER ACCIDENT ON JANUARY 16, 2001. DURING BOTH ACCIDENTS I WAS PRESSING ON MY BRAKES AND IT SEEMED AS IF THE CAR WOULD NOT STOP. AT THE TIME OF IMPACT THE SEAT BELTS DID NOT CATCH AND THE AIR BAGS DID NOT DEPLOY. THE ACCIDENT THAT OCCURED ON JANUARY 16, 2001, BECAUSE THE SEAT BELT DID NOT CATCH AND THE AIR BAG DID NOT DEPLOY I WAS INJURED WHEN MY HEAD IMPACTED THE WINDSHIELD. I INFORMED THE DODGE CORPORATION OF THE PROBLEMS AND ALL I WAS TOLD IS THAT THERE IS NOT A RECALL ON MY CAR. I NOTICED THAT THE HEADGASKETS BEGAN LEAKING APPROXIMATELY A MONTH AGO. I CONTACTED THE DEALERSHIP ABOUT A WEEK AGO AND WAS TOLD IT WOULD TAKE ABOUT \$700.00 IN REPAIRS. I CALLED SEVERAL OTHER GAR

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.