Form Approved: OMB No. 2127-0001

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 258

Date Received: **25-MAY-2001**

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
np_ltr ____ ____

Reference No. **745919**

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
KMHJF35F3XU780222	HYUNDAI	ELANTRA	1999	

Purchase Dat: 01-MAR-1999 ☒ New ☐ Used

Dealer's Name _____
City _____ State _____ Zip Code _____

Engine Size (CID/CC/L DOHC
No Cylinders _____
☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injectio

Transmission Type: ☐ Manual ☐ Automatic

Antilock Brakes: ☐ Yes ☒ No

Restraint System: ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag

Cruise Contro: ☒ Yes ☐ No

Drive Trai: ☒ Front ☐ Rear ☐ 4-Wheel

Vehicle Type: ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____

Body Style: ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
05100000 06500000 07300000	ENGINE EXHAUST/CRANKCASE EMISSION CONTROL DEVICES POWER TRAIN:TRANSMISSION:AUTOMATIC	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure: 1

Date(s) of Failure(s): 05-JAN-2001
Mileage at Failure(s): 31718

Failed Part(s): ☐ Yes ☐ No

NHTSA Previously: ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

IN-SHOP FOR TRANSMISSION 3 TIMES (ON 3RD TRANS); PAINT PEELING ON BUMPER (DEALER REFUSTED TO PAINT);CLEAR COAT CRACKED AND BUBBLED ON SPOILER & SIDE MIRROR (DEALER REPAINTED); NOTICED A/C DIDN'T WORK RIGHT AFTER PURCHASE; CHECK ENGINE LIGHT ON (REASON FOR REPLACING ENGINE COIL, ETC. AND CONVERTER); INTERIOR DRIVER'S DOOR HANDLE BROKE; DEALER ALWAYS FIGHTS GETTING US A LOANER/RENTAL CAR (BUT WE HAVE TO HAVE ONE SINCE ITS OUR ONLY CAR NOW!); ALWAYS IN SHOP AN EXTENSIVE AMOUNT OF TIME EXCEPT WHEN THEY ARE PAYING FOR US A RENTAL; MANUFACTURER CONTACTED BY PHONE IN MAY 2001, BUT OFFERED NO HELP. *AK

CONTINUE OTHER SIDE IF NEEDED

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.