



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

25-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
up_lr _____

Reference No.

745905

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____/_____/_____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4S2CM58V5V4304301	ISUZU TRUCK	RODEO	1997	

Purchase Date 01-NOV-1999	Dealer's Name _____	Engine Size (CID/CC/L) 3.2	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure 1	Date(s) of Failure(s) 02-FEB-2000 Mileage at Failure(s) 32000 55	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

OUR PROBLEM IS WITH AMERICAN ISUZU MOTORS AND NOT WITH THE RUSS DARROW ORGANIZATION. WE PURCHASED THIS VEHICLE IN NOVEMBER OF 1999. IN FEBRUARY OF 2000, THE ENGINE MADE A NOTICEABLE TICKING SOUND. WE HAD TAKEN THE VEHICLE BACK TO THE DEALERSHIP WHERE PURCHASED AND THEY COULDN'T IDENTIFY THE PROBLEM. IN MARCH OF 2000, ISUZU HAD SENT OUT A BULLETIN TO ITS DEALERSHIPS REGARDING THIS PROBLEM. WE, AS THE CONSUMER, WERE NOT AWARE OF THIS BULLETIN UNTIL JULY OF 2000, WHEN OUR VEHICLE WAS AGAIN SERVICED FOR THE SAME TICKING SOUND. WE WERE THEN INFORMED THAT THE TICKING SOUND WAS COMING FROM ONE OR MORE OF THE LASH ADJUSTERS DO TO VARNISH BUILD UP. ISUZU CLAIMS THAT THE CONDITION RESULTS FROM EXCEEDING THE REQUIRED OIL CHANGE AND FILTER, WHICH IN THE OWNERS MANUAL S

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.