



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

24-MAY-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

745818

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or door frame) 1J4GZ58S4TC300502	Vehicle Make JEEP	Vehicle Model GRAND CHEROKE	Vehicle Year 1996	Current Odometer Reading
Purchase Date 01-MAY-1996	Dealer's Name _____		Engine Size (CID/CC/L) 4 LITE	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 4	Date(s) of Failure(s) 20-MAY-2001 99682 Mileage at Failure(s) 55	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☒ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE TRANSMISSION WAS REBUILT IN JAN.2001. ON MAY 4TH, 2001 I TOOK VEHICLE TO AMOCCO TRANSMISSION TO GET A DIAGNOSTIC OF THE TRANSMISSION. WAS TOLD THERE WAS A PROBLEM, SINCE MY VEHICLE WAS STILL UNDER WARRANTY, WAS TOLD TO TAKE BACK TO DEALER. JERRY'S LINCLON-JEEP DEALER HAD MY VEHICLE FOR TWO WEEKS AND SAID NOTHING WAS WRONG WITH THE TRANSMISSION, I GAVE THEM AMOCCO'S DIAGNOSTIC REPORT. ON 5/20/01 I WAS DRIVING ON RT 81 SOUTH -VA, WHEN I PUT MY JEEP IN TO 4 WHEEL DRIVE, IT STARTED TO BURN, CALLED 911 AND TOLD TO GET OUT OF VEHICLE. THE JEEP THEN PROCEEDED TO CATCH ON FIRE. THE WOODSTOCK,VA FIRE DEPARTMENT PUT OUT FIRE. IT WAS TOWED TO THE WOODSTOCK GARAGE(JEEP DEALER). IT IS ESTIMATED TO HAVE ABOUT \$7500 WORTH OF DAMAGE. I WAS TOLD BY MY INSURANCE COMPANY IT MI

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.