



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

24-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

745811

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____/_____/_____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door side) 1FMYU04111KF57088	Vehicle Make FORD TRUCK	Vehicle Model ESCAPE	Vehicle Year 2001	Current Odometer Reading
Purchase Date 01-FEB-2001	Dealer's Name _____		Engine Size (CID/CC/L) 3.0L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01140100	Part Name(s) STEERING:ANTI-THEFT CONTROLLER (SEE 08560000)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 6	Date(s) of Failure(s) 07-MAR-2001 Mileage at Failure(s) 2500 35	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVING DOWN A SLIGHT GRADE THE ENGINE JUST QUIT ON SIX OCCASIONS AT THE SAME LOCATION ADJACENT TO A CELLULAR ANTENNA TOWER. TOOK VEHICLE TO DEALER WHO SAID THE DIAGNOSTIC COMPUTER CODE INDICATED INTERRUPTION IN THE ANTI-THEFT SMART KEY SYSTEM. WHEN THE SAME PROBLEM REOCCURRED, THE DEALER HAD THE CAR FOR A WEEK AND FORD'S SERVICE HOTLINE TOLD THEM TO SHIELD THE IGNITION AND ADD GROUNDING TO THAT ELECTRICAL SYSTEM. THE ENGINE HAS SHUT DOWN ONCE AGAIN AND DEALER WANTS US TO BRING CAR BACK SO THEY CAN TRY TO DUPLICATE FAILURE WHILE HOOKED UP TO THEIR SERVICE COMPUTER.OCCURRED

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.