



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

23-MAY-2001

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

745795

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1HGEJ6222VL027826	HONDA	CIVIC	1997	

Purchase Date 01-OCT-1999	Dealer's Name _____	Engine Size (CID/CC/L 16-VAL)	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15900000	Part Name(s) EQUIPMENT: OTHER PIECES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 50	Date(s) of Failure(s) 27-DEC-1999 Failure(s) 32989 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I REPORTED THE FRONT FLOOR MATS PROBLEMS WITH MOTORCARS ON 12/28/99 AND WAS TOLD BY THE SERVICE TECH THAT THE MATS WERE NOT ORIGINAL HONDA MATS. I WROTE TO TROY OHIO, CUSTOMER RELATIONS CONCERNING THE VEHICLES FRONT FLOOR MATS AND INFORMED THEM THAT THEY WERE THE ONE THAT CAME WITH THE LEASE VEHICLE WHEN I ENTERED INTO THE LEASE AGREEMENT ON 10/09/99. WHY WOULD A VEHICLE BE "CERTIFIED" AND LEASED AS SAFE WHEN THE DRIVERS' MAT SLIDES UNDER THE ACCELERATOR AND CAN CAUSE THE DRIVER NOT TO BE ABLE TO ACCELERATE AND BREAK PROPERLY? THE NUMBERS ON THE FLOOR MATS ARE 4647-228 18816 GB-2 97/98 AND THE CARPET MATS ARE THE SAME COLOR AND GRADE OF CARPET AS THE INTERIOR CARPET IN THE VEHICLE. HONDA'S SERVICE DEPARTMENT SAID THAT I WOULD HAVE TO ORDER MATS. IF THE M

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.