



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

Auto Safety Hotline

## Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

22-MAY-2001

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Reference No.

745662

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

### VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and to the left of driver's side)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
JH4KA3262KCO12997	ACURA	LEGEND	1989			
Purchase Date 01-APR-1989	Dealer's Name _____	Engine Size (CID/CC/L) 2.7LIT	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injectio			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

### FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06300000 08230000 09701000	Part Name(s) FUEL:FUEL INJECTION SYSTEM ELECTRICAL SYSTEM:STARTER COMMUNICATIONS:ANTI-THEFT ALARM	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 20	Date(s) of Failure(s) C1-JAN-1988 75000 Mileage at Failure(s) 0	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

### APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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### NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

SINCE 1998 MY CAR HAS FAILED TO START AND AFTER REPEATED EFFORTS, WHEN THE ENGINE HAS COOLED OFF, IT WILL START UNEXPECTEDLY. I HAVE EVEN CALLED THE AAA AND BY THE TIME THEY ARRIVE, THE CAR WILL START ON ITS OWN. I HAVE REPLACED (AT MY EXPENSE) ONE STARTER; AND THE DEALERSHIP REPLACED (AT THEIR COST) ANOTHER). IN ADDITION, AS THEIR SUGGESTION, I DISENGAGED BY SECURITY SYSTEM, AS IT WAS POSSIBLE THAT A SHORT WAS CAUSING A MALFUNCTION, AND "FREEZING THE ENGINE." THE STARTING PROBLEM PERSISTS ON AN ON AGAIN/OFF AGAIN BASIS. MY CAR HAS ONLY BEEN SERVICED, AT APPROPRIATE TIMES, BY THE DEALERSHIP FROM WHICH I PURCHASED IT. THEY INSIST THAT "NOTHING APPEARS TO BE WRONG WITH THE CAR" BUT IT CONTINUES TO REFUSE TO START, PARTICULARLY WHEN IT HAS BEEN DRIVEN SEVERAL MILES, OR WHE

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.