



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

17-MAY-2001

Ord. or
rt. dt
pd. rt
up. hr

Reference No.

745477

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make DODGE TRUCK	Vehicle Model RAM	Vehicle Year 1998	Current Odometer Reading
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Purchase Date 01-JUN-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111000	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT.	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 20-APR-2001 Mileage at Failure(s) 20000 Mileage at Failure(s) 30	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

30MPH, HEADON CRASH INTO STEEL STATIONARY POLE, NEITHER DRIVER NOR PASSENGER SIDE AIRBAGS DEPLOYED. DRIVER SUSTAINED HEAD/ NECK BACK/ ARM AND KNEE INJURIES. POLICE NOTED NEITHER AIR BAG DEPLOYED AND INSTRUCTED US TO CONTACT THE MANUFACTURE. BOTH PARAMEDICS AND FIREFIGHTERS NOTED FAILURE OF AIRBAGS AND SAID DRIVER WOULD NOT HAVE SUSTAINED HIS HEAD INJURY HAD THEY DEPLOYED. CONTACT WITH CHRYSLER DODGE; THEY SENT REP TO CHECK TRUCK. TWO WEEKS LATER CHRYSLER DODGE SENT US A LETTER STATING THE AIR BAGS FUNCTIONED AS THEY WERE SUPPOSED TO, THAT THEY WERE IN FUNCTIONING ORDER THAT THEIR WAS NO FAILURE ON THEIR PRODUCTS (TRUCK) PART. A LOCAL DODGE DEALER, SALES MANAGER TOLD ME ON THE PHONE THAT DODGE PU AIRBAGS SHOULD DEPLOY AT "10 MPH" IN A HEADON CRASH, STATIONAR

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.