



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

17-MAY-2001

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

745455

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) 1J4FJ28S2TL143540	Vehicle Make JEEP	Vehicle Model CHEROKEE	Vehicle Year 1996	Current Odometer Reading
Purchase Date 01-JAN-1996	Dealer's Name _____		Engine Size (CID/CC/L 242CID)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021 05230000 05151000	Part Name(s) ENGINE:GASKETS:VALVE COVER ENGINE COOLING SYSTEM:PUMP:WATER ENGINE:TIMING GEAR AND CHAIN	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 03-MAY-2001 93538 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

CAR HAS BEEN WELL-MAINTAINED THROUGHOUT OWNERSHIP/NO ABUSE OF ANY SORT ON OUR PART HASTENED THE EXTENSIVE REPAIRS/OVERALL REPAIR BILL WAS \$1500.HEAD GASKET AND ASSOC. PROBLEMS CAUSED THE WATER PUMP TO SEIZE UP, THE SERPENTINE BELT TO SLIP OFF/THE METAL PARTS TO BE CHEWED UP WHICH WENT INTO THE RADIATOR CAUSING THE WATER LINES AND THE RADIATOR TO BE FLUSHED AS WELL.WE ARE CONCERNED ABOUT THE EXTENSIVENESS OF THIS PROBLEM AND THE REPAIR COST. WE HAVE CONTACTED CHRYSLER, BUT THEY SAID THEY WILL NOT PROCEED WITH A RECALL UNTIL NHTSA REPORTS THIS PROBLEM TO THEM.THAT FILE # IS 8646708. WE PREVIOUSLY OWNED THE SAME MAKE AND MODEL(1988 JEEP).WE SOLD IT AT 200,000 MILES--NEVER HAVING EXTENSIVE REPAIR PROBLEMS SUCH AS THIS. *AK

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.