



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

16-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
up_lr _____

Reference No.

745430

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) 3B3ES47C7VT501809	Vehicle Make DODGE	Vehicle Model NEON	Vehicle Year 1997	Current Odometer Reading
Purchase Date 01-JAN-2000	Dealer's Name _____		Engine Size (CID/CC/L) 2.0L S	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05450021 06610001 03272000	Part Name(s) ENGINE:GASKETS:VALVE COVER EXHAUST SYSTEM:MANIFOLD:OXYGEN SENSOR BRAKES:HYDRAULIC:DISC:PADS AND SHOES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 25-APR-2000 Mileage at Failure(s) 59842 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

HEAD GASKET BLEW. OXYGEN SENSOR BLEW. LEFT REAR BRAKE PAD FELL OFF AND JAMMED IN THE DRUM RENDERING THE VEHICLE UNMOVABLE. UPON INSPECTION, HAD TO REPLACE BOTH DRUMS, BOTH DISCS, AND NEW PADS ON FRONT AND BACK BOTH SIDES. WINDOW SEALS HAVE FAILED ON THE PASSENGERS SIDE FRONT WINDOW. WATER LEAKS IN AND AIR LEAKS AT HIGHWAY SPEEDS, SLOWS CAR DOWN IMMENSLEY AND CAUSES MORE FUEL CONSUMPTION. DRIVER'S SIDE WINDOW HARSHLY SCRATCHED. GETS WORSE AS TIME GOES BY, HAVE SEEN OTHER NEON'S WITH THE SAME PROBLEM. FUEL FILTER WENT, CAUSING THE ENTIRE FUEL INJECTION SYSTEM TO HAVE TO BE REPLACED.

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.