



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

12-MAY-2001

Ord. or
rt. dt
pd. rt
up. ltr

Reference No.

745241

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GNDX06E1VD179043	CHEVROLET TRUCK	VENTURE	1997	

Purchase Date 01-AUG-2000	Dealer's Name _____	Engine Size (CID/CC/L) <u>3.1/3.</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01300000 12112200	Part Name(s) STEERING POWER ASSIST INTERIOR SYSTEMS: PASSIVE RESTRAINT: AIR BAG: SIDE DOOR: C	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) <u>22-APR-2001</u> Mileage at Failure(s) <u>46358</u> Mileage at Failure(s) <u>45</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

MY 19 YR OLD SON LOST ABILITY TO STEER THE VAN AFTER LEAVING THE PARKING LOT, AFTER A SOCCER GAME. THE CAR WOULD NOT STEER LEFT AND WAS HARD TO MAINTAIN DRIVING STRAIGHT WITH ANY TYPE OF CONTROL. THE VAN WAS TAKEN TO THE DEALERS THE NEXT DAY. THE DEALER TEST DROVE THE VAN AND CONFIRM THE LOST OF STEERING. I AM UNDER THE IMPRESSION FROM THE DEALER THAT ALL THE STEERING UNIT NEED TO BE REPLACED. ALSO THE DEALER REPORTED THAT THE DRIVER SIDE AIR BAG COIL BROKE WHEN THE STEERING WENT OUT AND COULD HAVE CAUSED UNEXPECTED DEPLOYMENT OF THE DRIVER SIDE AIR BAG. STEERING WAS REPAIRED UNDER EXTENDED WARRENTY. REPAIR TO DRIVER SIDE AIR BAG COIL WAS NOT UNDER WARRENTY AND PAID FOR BY CUSTOMER. ALL REPAIR HAVE BEEN COMPLETED.

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.