



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

02-MAY-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

744865

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JF1SF65621H718853	SUBARU TRUCK	FORESTER	2001	

Purchase Date 01-AUG-2000	Dealer's Name _____	Engine Size (CID/CC/L) 2.5	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111200	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT.	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure 2	Date(s) of Failure(s) 07-MAR-2001 11541	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damag _____	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I WAS MAKING A LEFT TURN AND WAS HIT HEAD ON DAMAGING THE RIGHT FRONT OF MY VEHICLE. THE DAMAGE TOTALED OVER 8000.00 . DAMAGE INCLUDED THE FRONT HOOD, RIGHT FRONT FENDER, FRONT BUMPER COVER AND REINFORCEMENT , RADIATOR SUPPORT AND THE RADIATOR. ALSO, THE AC CONDENSOR, THE WHOLE FRONT WAS BENT TO THE LEFT RESULTING IN DAMAGE TO THE CHASSIS. THE ENGINE WAS TILTED, THE WINDSHIELD CRACKED, AND THE SUB RAIL , WHERE THE AIRBAG SENSOR IS, CRACKED IN TWO. THERE WAS ADDITIONAL DAMAGE ALSO. WITH ALL THIS DAMAGE, THE AIRBAGS, FAILED TO DEPLOY, SHOCKING THE POLICE , THE INSURANCE COMPANY AND THE REPAIR SHOP. I CONTACTED SUBARU TO INFORM THEM THAT THERE MAY BE A PROBLEM WITH THE AIR BAG SYSTEM AND WAS TOLD NOT TO TOUCH THE CAR. THEY SAID THEY WOULD SEND ENGINEERS TO INSPECT THE CA

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.