



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

02-MAY-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

744844

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and door side)	Vehicle Make FORD TRUCK	Vehicle Model WINDSTAR	Vehicle Year 1998	Current Odometer Reading
---	-----------------------------------	----------------------------------	-----------------------------	--------------------------

Purchase Date 01-MAY-2000	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 15424200	Part Name(s) EQUIPMENT:CHILD SEAT:INFANT:HARNESSTRAPS BUCKLE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) _____ Mileage at Failure(s) _____	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damag	Reported to Police ☐ Yes ☐ No
---	--	---------------------------	----------------------	--------------------------	--

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I PURCHASED THE EVENFLO MEDALLION CARSEAT (MODEL #2541113P1, MANUFACTURED 25FEB00). MY 16 MONTH OLD SON IS ABLE TO UNCLASP THE CHEST BUCKLE. I HAVE TO STOP EVERY FEW BLOCKS TO RELATCH IT. I CONTACTED EVENFLO ABOUT MY PROBLEM AND WAS TOLD THAT THE BUCKLE HAD BEEN CHANGED ON THE NEWER MODEL AND THEY WOULD SEND ME THE NEW BUCKLE. BUT, IF I USE THIS BUCKLE AND IT DOES NOT HOLD, EVENFLO WOULD ASSUME NO LIABILITY SINCE I HAD ALTERED THE HARNESS. THEY SAID THIS BUCKLE HAD NOT BEEN TESTED ON MY MODEL CARSEAT SO THEY WOULD NOT GUARANTEE ITS SAFETY (EVEN THOUGH THEY OFFERED TO GIVE IT TO ME, INTERESTING DON'T YOU THINK?). I WAS TOLD BY THEIR CUSTOMER SERVICE REP THAT THE BEST THING TO DO WOULD BE TO BUY A NEW SEAT. THIS SEAT COST ABOUT \$100, AND I PURCHASED IT BECAUSE I WAS TOLD

CONFIDENTIAL - NHTSA USE ONLY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.