



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

**NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>**

FOR AGENCY USE ONLY 258

Date Received

24-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

744439

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Location at bottom of and/or above windshield)</small>	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading		
1J4FY29S3SP289575	JEEP	WRANGLER	1995			
Purchase Date 01-NOV-1995	Dealer's Name _____	Engine Size (CID/CC/L) 4.0	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio			
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____				
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbelt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Bel <input type="checkbox"/> Passengerside Airbag	Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Util <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 07300000 05110000	Part Name(s) ENGINE POWER TRAIN:TRANSMISSION:AUTOMATIC ENGINE:MOUNTS	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 1	Date(s) of Failure(s) 18-MAR-1998 41645 Mileage at Failure(s) 60	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
---	---	--------------------------------	---------------------------	--------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I ORIGINALLY DIDN'T CONSIDER FILING A COMPLAINT UNTIL I HAD THE THIRD MAJOR COMPLICATION OCCURRED. I'VE SINCE TALKED TO OTHER JEEP OWNERS WITH THE 4.0 AND HAVE FOUND MOTOR MOUNT AND TRANSMISSION FAILURES ARE MORE PREVALENT THAN THEY SHOULD BE. AFTER THE THIRD PROBLEM (TRANNNY), I BEGAN MY SEARCH ON THE INTERNET AND FOUND THIS SITE. IT CONFIRMED MY SUSPICIONS ABOUT THE SUBSTANDARD MATERIALS THAT DC IS USING IN MAJOR COMPONENTS. I TRIED TO REASON WITH A SERVICE REP AT DC BY EXPLAINING THAT I'M A DIED IN WOOL JEEP FANATIC (5 JEEP JAMS) BUT SHE BASICALLY TOLD ME THAT MOTOR MOUNTS AND TRANNNY PROBLEMS AT THESE EARLY MILES IS PART OF THE VEHICLE OWNERSHIP PACKAGE. THAT MAY BE TRUE AT DC, BUT NOT AT OTHER CAR MAKERS LIKE TOYOTA AND FORD. THIS IS DEFINITELY MY LAST DC

COMPONENTS - REF - 1

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.