



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

23-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
up_lr _____

Reference No.

744416

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side) 1FTJW35F3TEB49527	Vehicle Make FORD TRUCK	Vehicle Model F350	Vehicle Year 1996	Current Odometer Reading
Purchase Date 01-MAY-1996	Dealer's Name _____		Engine Size (CID/CC/L) 7.3 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03263000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:SHOE AND DRUM SYSTEM:LININGS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part's ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 20-MAR-2001 Mileage at Failure(s) 83000 45	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities 0	Estimated Property Damag	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON A RAINY DAY, REAR BRAKE LINING GRABBED ACTUATING THE ABS SYSTEM. AS I HAVE FOUND, THIS PROBLEM IS DISCUSSED IN FORD TSB 9805A24A. THE BRAKE PEDAL FELL AS ADDITIONAL PRESSURE WAS NEEDED TO STOP. DESCRIBED AS "NORMAL" IN SPECIAL SERVICE MESSAGE 03731. (A NICE WAY TO DESCRIBE A PROBLEM THAT YOU DO NOT WANT TO FIX.) THE ABS BRAKES STOPPED PUMPING. THE SYSTEM THEN APPEARED AS THOUGH NO BRAKES WERE APPLIED. THE TRUCK WAS NOT SLOWING DOWN. EITHER THE BACK BRAKES AND POSSIBLY THE FRONT WERE NOT FUNCTIONING AT ALL, OR ALL 4 WHEEL WERE LOCKED UP AND THE TRUCK WAS SLIDING. (TIRES WERE ALL IN GOOD CONDITION.) I WAS FORCED TO PUT THE TRUCK INTO A DITCH IN ORDER TO AVOID THE VEHICLE IN FRONT OF ME. LATER TESTING ON A WET SURFACE REVEALED THAT I WOULD HAVE BEEN BETTER OFF TO PUMP THE BI

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.