



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

20-APR-2001

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Reference No.

744321

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1P3ES47Y3XD102026	PLYMOUTH	NEON	1999	

Purchase Date 01-FEB-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Motorbelt ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	☒ Yes ☐ No	☒ Front ☐ Rear ☐ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08130000	Part Name(s) FUEL:FUEL LINES FITTINGS AND PUMP	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
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No of Failure 1	Date(s) of Failure(s) 15-DEC-1999 17500 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☒ Yes ☐ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damag 1	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE SITTING IN THE VEHICLE AFTER DRIVING 1.5 MI TO GET A SUNDAY PAPER, WITH THE IGNITION OFF, THE ENGINE BURST INTO FLAMES. I USED TWO ABC EXTINGUISHERS TO PUT THE FIRE OUT BUT IT QUICKLY DROPPED BELOW THE ENGINE AND HEADED FOR THE GAS TANK. 911 WAS CALLED AND THE FIRE DEPT EXTINGUISHED THE FIRE. POLICE ALSO ARRIVED AND MADE OUT A REPORT. I WAS TOLD BY MY INSURANCE AGENT THAT I HAD "ONE OF THOSE NEONS" THAT ALLEGEDLY RAN THE FUEL LINE ALONG OR IN CLOSE PROXIMITY TO THE EXHAUST MANIFOLD, CONNECTED IN LOCATIONS BY PLASTIC CONNECTORS, ONE WHICH APPARENTLY MELTED, CAUSING GASOLINE TO SPRAY ON AN EXHAUST COMPONENT CAUSING THE FIRE. INTENT TO HAVE A LONG TERM INVESTMENT IN THE NEON. MY WIFE IS HANDICAPPED, THIS WAS HER VEHICLE TO MAKE HER DOCTOR APPOINTMENTS IN AND GO TO MEETINGS

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.