



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

16-APR-2001

Od_or _____
rt_dt _____
od_rt _____
ip_lr _____

Reference No.

744112

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____/_____/_____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) 3VWBA81E3TM800904	Vehicle Make VOLKSWAGEN	Vehicle Model CABRIOLET	Vehicle Year 1996	Current Odometer Reading
Purchase Date 01-DEC-1996	Dealer's Name _____		Engine Size (CID/CC/L) 2.0L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12111000	Part Name(s) INTERIOR SYSTEMS: PASSENGER RESTRAINTS: AIR BAG: FRONT.	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 25-MAR-2001 Mileage at Failure(s) 55835 Mileage at Failure(s) 5	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☒ Yes ☐ No
---	---	---------------------------------------	----------------------------------	--------------------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

UPON LOW SPEED IMPACT, 5 MPH, BOTH FRONT AIRBAGS EXPANDED CAUSING MINOR BURNS AND 'CUTS' ON PASSENGER IN FRONT SEAT. SINCE ACCIDENT ON 03-25-01, THE DEALER HAS YET TO RECEIVE THE NEEDED REPLACEMENT AIR BAGS-TODAY'S DATE, 04-16-01. IN SPEAKING WITH VWOA'S ENGINEERING & PARTS DEPTS, THEY SAID DO NOT USUALLY STOCK ITEM IN US AND THAT THE AIRBAGS RESPONDED "CORRECTLY" IN DECELERATION MODE. BESIDES THE COST OF REPLACING THE AIRBAGS, THE DAMAGE TO THE VW WAS MINIMAL (SCRATCH ON LT FT. FENDER & THE NEED TO REPLACE THE LT. FT. SIDE MARKER). IS THERE A PROBLEM W/THESE AIRBAGS? SHOULD THEY HAVE GONE OFF @ SUCH A LOW SPEED? IF SO, THEY COULD HAVE GONE OFF IN HITTING A PARKING GARAGE 'PYLON', NO? PLEASE INFORM ME ASAP ON WHY VWOA DOES NOT HAVE PARTS IN US! THANK YOU, IRA GOLDMAN. *AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.