



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

14-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

744070

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Location at bottom of windshield and driver's side)	Vehicle Make VOLKSWAGEN	Vehicle Model PASSAT	Vehicle Year 1999	Current Odometer Reading
Purchase Date 01-APR-1999	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☒ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 01500000	Part Name(s) STEERING:LINKAGES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 25-MAR-2001 Mileage at Failure(s) 22000 20	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured C	Number of Fatalities 1	Estimated Property Damag	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVING IN DOWNPOUR, FROM STOPPED POSITION AT STOPLIGHT, TURNED ONTO STREET FREE OF ANY OBSTACLES, STEERING JERKED HARD, RIGHT TIRE RIPPED, WHEEL RIM BENT, DEALER SAYS NOT COVERED BY RECALL (?) 3 WEEKS, DEALER CAN NOT FIX CAR.

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The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: Steve Chan
To: Alberto Jimenez
Date: 5/31/01 11:10AM
Subject: False fatality reports

Al:

I've contacted the complainants (or their close relatives) of the following ODI complaints and confirmed that that there was no fatalities involved. Therefore, I recommend that these complaints be updated to reflect "zero" fatality.

The ODINOs are: 730876, 743983, 743614, 744070 ← add to, 732644, 732620, 736982, 736101, 741578, 742378, 736466, 738197, 739580, 738079, 737643, 886133, 878994, 736741, 732305, 728337, 735372, 737141, 738650.

Peter Ong and Cherlan Varghese will send you a similar email for other ODI complaints that need to be updated as well. Thanks.

CC: Jonathan White; Kathleen Demeter; Peter Ong; Stephen Beretzky; Steve Chan