



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

11-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
up_lr _____

Reference No.

743858

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____/_____/_____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Located at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDU34X0NUC17543	FORD TRUCK	EXPLORER	1992	

Purchase Date 01-DEC-2000	Dealer's Name _____	Engine Size (CID/CC/L) 4.0L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) 09-APR-2001 119347 Mileage at Failure(s) 50	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
---	---	---------------------------------------	----------------------------------	--------------------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I BELIEVE THAT A VERY SERIOUS DESIGN FLAW EXIST IN THE BRAKE SYSTEM ON THE FORD EXPLORER. THE LIGHT ON MY ABS BRAKES WOULD COME ON ONCE IN A WHILE THEN GO OUT. I THINK THAT MOST PEOPLE WOULD NOT EVEN NOTICE. IT HAPPENED TO ME TWICE THAT I AM AWARE OF, THE FIRST TIME I WAS BRAKING MODERATELY HARD FOR A RED LIGHT MY VEHICLE IMMEDIATELY SPUN HARD TO THE LEFT I WAS ABLE TO CORRECT IT AND REGAIN CONTROL I WAS DRIVING AT 40 MPH. THE SECOND TIME IT OCCURRED I WAS DRIVING AT 50 MPH UNDER THE EXACT SAME CONDITIONS BUT THIS TIME I SPUN OUT AND HIT A CURB DAMAGING MY LEFT REAR RIM AND BREAKING THE SUPPORT CABLE FOR MY SPARE TIRE. THIS TIME I TRACED THE PROBLEM TO THE SWITCH ON THE BRAKE FLUID RESERVOIR. ON A VEHICLE THAT SPINS OUT SO EASY I DON IT THINK THAT IT IS A GOOD IDEA TO DISABLE THE ABS BRAK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.