



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

**Auto Safety Hotline**

**Vehicle Owner's Questionnaire**

NATIONWIDE 1-800-424-9393  
DC METRO AREA (202) 366-0123  
INTERNET: <http://www.nhtsa.dot.gov>

**FOR AGENCY USE ONLY 258**

Date Received

08-APR-2001

Ord. or  
rt. dt  
pd. rt  
rp. ltr

Reference No.

743731

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

Vehicle Ident. No. (VIN.) <small>(Location at bottom of windshield or driver's side)</small>	Vehicle Make <b>CADILLAC</b>	Vehicle Model <b>DEVILLE</b>	Vehicle Year <b>1998</b>	Current Odometer Reading
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Purchase Date <b>01-JAN-1999</b>	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injectio
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbelt <input type="checkbox"/> 2-Point Bel	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other <input type="checkbox"/> Sport Utl <input type="checkbox"/> Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other
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**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component <b>02700000</b>	Part Name(s) <b>TIRES</b>	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure <b>1</b>	Date(s) of Failure(s) <b>13-MAR-2001</b> 55166 Mileage at Failure(s) <b>55</b>	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured <b>0</b>	Number of Fatalities <b>0</b>	Estimated Property Damag	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

RIGHT REAR GOODYEAR CONQUEST TIRE, SERIAL NUMBER M6XOEDWR447, EXPLODED DISINTEGRATING THE RIGHT REAR SPLASH GUARD, ESTIMATED DAMAGE \$195.00 PLUS \$125.00 FOR THE REPLACEMENT TIRE. TIRES WERE NOT ORIGINAL EQUIPMENT AND PLENTY OF TREADWARE REMAINING. PER THE GOODYEAR MECHANIC, THE FOLLOWING TOOK PLACE WITHIN 10 MILES AND LESS THAN 20 MINUTES: I PICKED UP A NAIL, THREW THE NAIL WHICH ALLOWED THE AIR TO ESCAPE, WHEN THE TIRE PRESSURE BECAME TOO LOW THE TIRE CAME OFF THE RIM AND EXPLODED. I PULLED OVER TO THE SHOULDER OF THE ROAD DUE TO THE EXTREMELY LOUD NOISE THAT OCCURRED WHEN THE TIRE EXPLODED. DESPITE WHAT THE GOODYEAR DEALER OR GOODYEAR CUSTOMER SERVICE SAID IN THEIR REPOSE TO MY E-MAIL, I BELIEVE THERE IS SOMETHING WRONG WITH THIS TIRE AND SHOULD NOT HAVE HAD TO PAY FULL

COPIED FROM NHTSA FILE # 01-08-0001

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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	GOODYEAR	CONQUEST	1900	

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Component 02700000	Part Name(s) <b>TIRES</b>	Location <input type="checkbox"/> Left <input type="checkbox"/> Front <input type="checkbox"/> Right <input type="checkbox"/> Rear	Failed Part's <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failure 1	Date(s) of Failure(s) 13-MAR-2001 55166 Mileage at Failure(s) 55	Failed Part(s) <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously <input type="checkbox"/> Yes <input type="checkbox"/> No

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