



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

01-APR-2001

Od_or _____
rt_dt _____
pd_rt _____
up_lr _____

Reference No.

743365

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date _____/_____/_____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side) 1FMDU34X6TUB23549	Vehicle Make FORD TRUCK	Vehicle Model EXPLORER	Vehicle Year 1996	Current Odometer Reading
Purchase Date 01-NOV-1995	Dealer's Name _____		Engine Size (CID/CC/L) 4.0	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____		

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13450000	Part Name(s) STRUCTURE:DOOR ASSEMBLY:LATCHES AND LOCKS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 1	Date(s) of Failure(s) 01-OCT-2000 Mileage at Failure(s) 59000	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damag 0	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

10/2000 - THE LEFT REAR DOOR LATCH FROM THE INSIDE WOULD NOT WORK. ANYONE WHO ATTEMPTED TO OPEN THE DOOR FROM THE INSIDE OF THE VEHICLE WOULD BE UNABLE TO OPEN THE DOOR. I BROUGHT THE VEHICLE IN FOR REPAIRS. THE DEALER REPLACED THE DOOR LATCH ASSEMBLY. THE REPAIR COST ME APPROX. \$175.00. MARCH, 2001 - THE RIGHT REAR DOOR LATCH HAS NOW BROKEN. AGAIN, ANYONE TRYING TO OPEN THE DOOR FROM THE INSIDE WILL BE UNSUCCESSFUL. THIS IS A BIG CONCERN SINCE I HAVE CHILDREN WHO SIT IN THE BACK AND IF THERE WAS AN EMERGENCY THEY WOULD BE UNABLE TO EXIT THE VEHICLE FROM THE RIGHT REAR DOOR. I WILL BE GETTING THIS DOOR FIXED NEXT WEEK BY THE SAME DEALERSHIP. I FEEL THAT THESE SAFETY DEFECTS PUT ANY PERSON SITTING IN THE BACK IN GRAVE DANGER IF THERE IS AN EMERGENCY

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.