



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

30-MAR-2001

Od or

rt dt

od rt

ip tr

Reference No.

743319

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
4S3BG6850W6609358	SUBARU TRUCK	OUTBACK	1998	

Purchase Date 01-AUG-1997	Dealer's Name _____	Engine Size (CID/CC/L) <u>2.5 LI</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 07300000 12420000	Part Name(s) ENGINE POWER TRAIN:TRANSMISSION:AUTOMATIC INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 2	Date(s) of Failure(s) <u>23-MAR-2001</u> Mileage at Failure(s) <u>73300</u> <u>60</u>	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>C</u>	Number of Fatalities <u>0</u>	Estimated Property Damag <u></u>	Reported to Police ☒ Yes ☐ No
---	---	---------------------------------------	----------------------------------	-------------------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON 1/15/01 BEARD SUBARU DIAGNOSED AND REPAIRED MY ENGINE FOR AN OIL LEAK. I PAID \$654.50 FOR THEM TO REMOVE THE TRANSMISSION AND RESEAL BAFFLE PLATE AS WELL AS RESEAL OIL PUMP, QUESTIONABLE CAM SEALS (REFERRING TO PAPERWORK FROM DEALER). ON 3/23/01 WHILE DRIVING ON THE HIGHWAY, CHECK ENGINE LIGHT WENT ON AND SIMULTANEOUSLY CAR COMPLETELY DIED. BEARD SUBARU DIAGNOSED ENGINE SEIZED DUE TO DROP IN PRESSURE W/IN ENGINE. UPON SEVERAL CONTACTS W/ SUBARU OF AMERICA, THEY HAVE OFFERED TO PAY 50% TO REBUILD ENGINE, WHICH HAS BEEN VERBALLY ESTIMATED AT \$2,500. BEARD SUBARU UNABLE TO EXPLAIN CAUSE OF ENGINE SEIZE, BUT DENIES IT IS RELATED TO RECENT REPAIR OF ENGINE LEAK. SUBARU OF AMERICA REQUIRES ME TO ACCEPT OR DENY OFFER TO OF "COURTESY FOR MY PATRONAGE" 50% BY WED. 4/4/01. I BOUGHT MY

COPIES OF THIS FORM ARE:

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.