

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393

DC METRO AREA (202) 366-0123

INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

29-MAR-2001

 Od_or _____
 rt_dt _____
 od_rt _____
 ip_lr _____

Reference No.

743264

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield and driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMYU04121KA36364	FORD TRUCK	ESCAPE	2001	

Purchase Date 01-FEB-2001	Dealer's Name _____	Engine Size (CID/CC/L) 3.0L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000	Part Name(s) TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure 4	Date(s) of Failure(s) 22-FEB-2001 Failure(s) 6 Mileage at Failure(s) 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 4	Estimated Property Damag _____	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FORD SHIPPED VEHICLE WITH FIRESTONE WILDERNESS TIRES. NEITHER FORD NOR FIRESTONE HAVE ADMITTED RESPONSIBILITY OR CAUSE OF FAILURE OF THESE TIRES ON FORD EXPLORER. I AM UNWILLING TO ACCEPT A POTENTIALLY UNSAFE TIRE ON A NEW VEHICLE. THE TIRES ARE NOT ONLY POTENTIALLY UNSAFE, BUT HAVE LOWER THE VALUE OF MY VEHICLE. I REPLACED THE FIRESTONE TIRES WITH ANOTHER BRAND AND REQUESTED FORD TO PAY FOR THIS REPLACEMENT. THEY REFUSED.
*AK

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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1FMYU04121KA36364	FIRESTONE	WILDERNESS	1900	

Purchase Date 01-FEB-2001	Dealer's Name _____	Engine Size (CID/CC/L) 3.0L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type	Antilock Brakes	Restraint System	Cruise Control	Drive Train	Vehicle Type	Body Style
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No of Failure 4	Date(s) of Failure(s) 22-FEB-2001 Mileage at Failure(s) 6 0	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No
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CONTINUE ON REVERSE

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From: Cherian Varghese
To: Alberto Jimenez
Date: 5/31/01 2:34PM
Subject: False fatality reports

Hi Al,

I've contacted the complainants (or their close relatives) of the following ODI complaints and confirmed there was no fatality involved. Therefore, I recommend that these complaints be updated to reflect "zero" fatality.

The ODI no.s are

737244, 872079, 739285, 732305, 733065, 733400, 872360, 729064, 743568, 742365, 743264.

Add To

Thanks
Cherian Varghese.

CC: Steve Chan