



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY 258

Date Received

28-MAR-2001

Od_or _____
rt_dt _____
pd_rt _____
rp_lr _____

Reference No.

743215

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Locate at bottom of windshield or driver's side door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WILL PROVIDE	DODGE	AVENGER	1996	

Purchase Date 01-OCT-1998	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No
		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Util ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
			Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12112100 03250000	Part Name(s) INTERIOR SYSTEMS:PASSIVE RESTRAINT:AIR BAG:SIDE DOOR BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failure	Date(s) of Failure(s) 13-OCT-1998 Mileage at Failure(s) 35	Failed Part(s) ☐ Yes ☐ No	NHTSA Previously ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 2	Number of Fatalities 0	Estimated Property Damag _____	Reported to Police ☒ Yes ☐ No
---	---	--------------------------------	---------------------------	-----------------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

VEHICLE HIT A TREE HEAD-ON AT ABOUT 35 MPH (EST.). NEITHER THE DRIVER SIDE NOR THE PASSENGER SIDE AIRBAG DEPLOYED. PASSENGER'S HEAD STRUCK AND SHATTERED WINDSHIELD. DRIVER'S FACE STRUCK STEERING WHEEL CAUSING DAMAGE TO MOUTH AND SHOULDER. EXTENSIVE DAMAGE TO THE VEHICLE. AMAZING NO ONE WAS KILLED OR SERIOUSLY INJURED. ALSO, I WOULD NOTICE THAT IF I WAS TRAVELING OVER ABOUT 40 MPH, THE CAR WOULD SHAKE WHEN THE BRAKES WERE APPLIED. CAR WOULD SOMETIMES STALL WHEN STOPPED. SOMETIMES I WOULD HAVE TO TAKE THE CAR OUT OF PARK AND PUT IT BACK INTO PARK BEFORE IT WOULD START. ALSO THE PASSENGER SIDE HEADLIGHT SEEMED TO NOT BE FULLY SEALED AS IT ALWAYS HAD CONDENSATION INSIDE. NOTICED THE PASSENGER AIRBAG SEEMED TO BE STICKING OUT AND THE GLOVE COMPARTMENT WAS I

CONTINUE ON REVERSE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.