Form Approved: OMB No. 2127-0042

U.S. Department of Transportation
National Highway Traffic Safety Administration

Auto Safety Hotline

Vehicle Owner's Questionnaire

NATIONWIDE 1-800-424-9393
DC METRO AREA (202) 366-0123
INTERNET: http://www.nhtsa.dot.gov

FOR AGENCY USE ONLY 258

Date Received: 28-MAR-2001

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
np_ltr ____ ____

Reference No.: 743199

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ **Date**____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Locate at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Readin
JT3HN86R1W0142914	TOYOTA TRUCK	4 RUNNER	1998	

Purchase Dat: 01-JAN-1998 ☒ New ☐ Used

Dealer's Name_____

City_____ State_____ Zip Code_____

Engine Size (CID/CC/L _____ No Cylinders _____

☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injectio

Transmission Type	Antilock Brakes	Restraint System	Cruise Contro	Drive Trai	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☒ 3-Point Belt ☐ Motorbelt ☐ Driverside Airbag ☐ 2-Point Bel ☐ Passengerside Airbag	☒ Yes ☐ No	☐ Front ☐ Rear ☒ 4-Wheel	☐ Car ☐ Sport Utl ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other_____	☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other_____

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s	Location	Failed Part(s
09005000	LIGHTING:GENERAL OR UNKNOWN COMPONENT:TAIL LIGHTS	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failure	Date(s) of Failure(s)_____ Mileage at Failure(s)_____	Failed Part(s)	NHTSA Previously
		☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalitie	Estimated Property Damag	Reported to Polic
☐ Yes ☐ No	☐ Yes ☐ No				☐ Yes ☐ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE FREQUENT TAIL LIGHT FAILURES ON MY 4RUNNER IS NOT ONLY A MAJOR NUISANCE BUT ALSO A LATENT SAFETY PROBLEM. MY 1998 4RUNNER'S (LEFT OR RIGHT) TAIL LIGHT HAS FAILED TWICE SO FAR AND MY BROTHER'S 1996 4RUNNER HAS HAD AT LEAST 3 FAILURES. I HAVE SEEN MANY OTHER 4RUNNER'S ON THE ROAD WITH SINGLE TAIL LIGHTS OUT. I HAVE MENTIONED IT TO MY DEALER BUT THEY SAY ITS JUST THE BULB. BASED ON MY BROTHER AND MY EXPERIENCE, IT IS USUALLY THE SAME SIDE BULB THAT FAILS SUBSEQUENT TIMES. IT ALSO DOES NOT AFFECT THE BRAKE LIGHTS, ONLY THE REAR RUNNING LIGHTS (LEFT OR RIGHT, NEVER BOTH). I FEEL TOYOTA SHOULD HAVE TO INVESTIGATE THE TAIL LIGHT CIRCUIT AND TAKE CORRECTIVE ACTION. I ALSO BELIEVE THIS PROBLEM HAS BEEN UNDERREPORTED BY OWNERS AS THEY JUST GET THE BULB REPLACED AND DO NOT BOTHER TO LOOK I

CONTINUE ON A SEPARATE SHEET